

Garry Money
Assistant Director of Primary Care
NHS Lambeth CCG
1 Lower Marsh
SE1 7NT

26th September 2018

Dear Patient,

NHS Lambeth CCG last wrote to you in January to advise you that the contract with the current provider of GP services at your practice was due to expire on 30th September 2018. In this letter we advised that we would be re-procuring a new provider at the existing premises, with the aim of securing the highest quality services for local patients

Following this procurement process, we are pleased to inform you that from 1st October 2018 the Pavilion Medical Centre will continue with its existing provider, who has been successful in their bid to continue to delivering GP services at the practice.

You do not need to do anything, and there will be no changes to your registration and all contact details for the practice will remain the same. Your medical records will remain at the practice and you will be able to receive services as usual from the surgery. Likewise, opening hours will also remain as they are currently:

- 8.00am to 6.30pm Mondays, Tuesdays, Thursdays and Friday
- 8.00am to 8.00pm Wednesdays
- 9.00am to 12.00am on Saturdays

However, if at any time you wish to change your GP practice, you can find additional information about other local practices on the NHS Choices website www.nhs.uk. Please check that you live within the registration area of your chosen practice and then ask their staff to support you through the registration process.

As part of the procurement process some areas of improvement were identified, including feedback from current patients and the CCG has agreed with the Pavilion Medical Centre a process for taking these forward over the coming months. This should lead to additional benefits to you as a patient.

MESSAGE FROM THE PAVILION MEDICAL CENTRE TO ALL PATIENTS:

The partners are pleased to announce that we will continue to manage Pavilion Medical Centre in Brixton.

We will continue to work in partnership with our patients and our Patient Forum to offer the highest standard of patient-centred healthcare.

Please contact your surgery if you have any questions about the content of this letter:

Pavilion Medical Centre
9 Brighton Terrace
London
SW9 8DJ

Telephone: 02072749252.

Yours sincerely,



Garry Money

Assistant Director of Primary Care

NHS Lambeth CCG